

MAKERERE UNIVERSITY

MAKERERE UNIVERSITY BUSINESS SCHOOL

TAKE HOME COURSE WORK EXAMINATION FOR BACHELORS OF OFFICE AND
INFORMATION MANAGEMENT OF MAKERERE UNIVERSITY

COURSE CODE : BUC 2229
COURSE NAME : Enterprise Information Resource Management
YEAR OF STUDY : II
SEMESTER : Two
ACADEMIC YEAR : 2025/2026
DATE PUBLISHED : 18th April 2026
DUE DATE : 3rd May 2026

INSTRUCTIONS

Please read all the following instructions carefully.

1. This is an individual take home examination
2. Submission deadline is **3rd May 2026**
3. The assignment should be processed using text editor or presentation application of your choice
4. Completed assignment should not exceed 10 pages BUT not less than 5 pages including cover page and references.
5. The cover page should indicate, Name of the course Unit and course code, Title of the Concept note, Name of selected organization and link to its website or social media site. Should also indicate your student details including name, student number and registration numbers
6. Completed assignment must be submitted online at <https://mubsep.mubs.ac.ug/course/>

Question (30 Marks)

Business Process Re-engineering (BPR) is a strategic approach that involves the radical redesign of business processes to achieve significant improvements in performance indicators such as cost, quality, service, and speed. A business process is defined as a set of activities that transforms inputs into outputs using people, systems, and tools. BPR focuses on rethinking how work is done by examining five key components of an organization including; Strategy, Processes, Technology, Organization, and Culture.

Instructions:

As a knowledgeable student of Enterprise Information Resource Management (EIRM), you are required to identify local firm, business, or organization (e.g., SME, SACCO, NGO, government office, hospital, school, or digital enterprise etc.) and develop a Concept Note (Maximum: 5 Pages) justifying the need to undertake Business Process Reengineering (BPR) in the selected organization. The justification should critically analyse the organization based on the following five BPR components; 1) Strategy, 2) Processes, 3) Technology, 4) Organization, and 5) Culture.

The structure of the concept note should include but not limited to;

1. Cover Page
2. Executive summary
3. Table of Contents
4. Introduction
5. Justification for BPR (*Critically analyze the organization based on the **Five BPR components***)
6. Proposed BPR Intervention (*Briefly propose how BPR could improve performance, Highlight areas for redesign, and expected benefits*)
7. Conclusion
8. References (*At least 5 sources; Use APA referencing style*)

END