

INSTRUCTIONS;

- 1) Complete the assignment in groups of exactly 10 members.
- 2) Submit a ***handwritten assignment*** featuring **5 distinct *handwritings*** from group members.
- 3) Submit by **30 October 2025 at 17:00 hours**; retain a copy for your reference.

QUESTIONS

- 1) Explain Performance measurement.
- 2) Explain the different performance measurement metrics that can be used for performance measurement?
- 3) What are the critical success factors of performance measurement
- 4) Discuss the strategic tools from the strategic cost management perspective;
 - a) Balanced Score Card
 - b) SCOR
- 5) Describe the benefits of performance measurement