



MAKERERE UNIVERSITY BUSINESS SCHOOL
FACULTY OF COMPUTING AND INFORMATICS
DCHO 1 ICT CLASS ASSIGNMENT

DEADLINE: Tuesday s21 November 2023

Instructions:

- ✓ This work **MUST** be done and submitted on individual basis.
 - ✓ The cover page should contain name, registration number and student number.
 - ✓ Work should be typed in **Microsoft word, not more than five pages, with font size 12, font style; times new romans and content alignment should be justified**
 - ✓ It should be submitted via mail wkisaakye@mubs.ac.ug
 - ✓ Work should be submitted before deadline
 - ✓ The assignment is out of **30 MARKS**
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QUESTION:

The information Communication Technologies in the hotel and catering industry can be categorized in terms into;

- a) Food and beverage management systems
 - b) Dietary analysis programs (nutritional analysis of menus recipes and ingredients, nutritional information on menus),
 - c) Booking and reservation systems,
 - d) Guest billing, guest history,
 - e) Internet-Wi-Fi facilities,
 - f) Computers on demand,
 - g) Customer relationship management systems and
 - h) Supply chains management system
- Etc.

TASK:

Describe the various Information Communication Technologies used in the hotel and Catering industries closely explaining how each one of them is used to yield business value. **(30MARKS)**

NB: (Explain FIVE points under each category).

END OF TASK